

INFORMATION REGARDING DATA TRANSFER

In the event that the customer expresses interest in data transfer, we will provide the necessary support in accordance with the concluded contract. **We currently do not offer automated tools for data transfer.**

For data transfer, we will provide exportable data in the following data structures and data formats:

Data processing service	Exportable data	Data formats	Interoperability standard and open specifications
Mervis Software	• Historical data from Mervis DB • Mervis SCADA projects • User account information • Mervis SCADA event log	• Historical data – CSV • Mervis SCADA projects – XML • User accounts – XLSX • Event log – XLSX	N/A

For the technical execution and provision of necessary support in the data transfer process, the customer will be charged a fee in the form of an hourly rate of **CZK 1,450 for each commenced hour of work**. Before commencing work, the provider shall inform the customer of the anticipated scope of work and the estimated total price. The fee is charged exclusively for the time actually worked that is necessary to carry out the data transfer at the customer's request.

If the fixed-term contract is terminated prematurely in connection with a data transfer, the customer shall be obliged to pay the agreed price until the end of the originally agreed subscription period as lump-sum compensation for early termination.

We operate our information and communication infrastructure in accordance with Czech law. To prevent unauthorized international access by public authorities to non-personal data processed within the services provided, or to prevent its unauthorized transfer, we apply the following measures in particular:

- Procedure under Article 32 of the Data Act;
- Standard security of processed data, including both physical access security to data repositories and security through encryption;
- Regular data security checks; and
- ISO 27001 certification.